

# St. Lawrence River Cruise Adventure: Locks, Legends & Luxury

Ottawa, YOW

Validity: June to September 2024 & 2025



6 Days | 5 Nights

Embark on a captivating journey through time and nature on the St. Lawrence River. Discover Ottawa's grandeur, explore historic locks, and immerse in rich Canadian heritage. Enjoy cultural experiences, and stunning fall foliage views. All-inclusive comfort awaits aboard the intimate Canadian Empress.

Book your St. Lawrence River Tour today and create unforgettable memories on this unique waterway adventure!

## Highlights

- Experience Canada's capital from a unique river perspective
- Discover diverse wildlife and aviation history along the route
- Explore centuries of Canadian heritage at museums and forts
- Enjoy intimate onboard experiences and nightly entertainment
- Capture stunning riverside vistas and fall foliage

Book your St. Lawrence River Tour now for an unforgettable journey!

For enquiries & bookings, please contact us at Email: sales@dmci.ca Phone: +1 (416) 425 8001 extn 1 www.dmci.ca

# Includes:

- ✓ 5 nights onboard accommodation.
- ✓ Captains' welcome reception.
- ✓ All meals & snacks.
- ✓ Domestic beer and wine with meals.
- ✓ Shore tours, transportation & attractions.
- ✓ Daily maid service.
- ✓ Deck and parlour activities.
- ✓ Nightly entertainment & closing ceremony.
- ✓ Taxes, GST.





## Day 1: St. Lawrence River Cruise Adventure: Discover Canada's Capital from the Water

Passengers board the Canadian Empress at Hull Municipal Dock. The captain welcomes guests and provides safety instructions. A scenic harbour cruise showcases Ottawa's landmarks, including Parliament and the Prime Minister's residence. Dinner features prime rib. The evening ends with chocolate, liqueurs, and soft music on deck, offering a perfect view of Canada's capital. Enjoy your trip!

## Day 2: Cultural Ottawa River Journey: Museums, Animals, and Locks Await

### **Highlights**

- Explore Cumberland's fascinating Aviation Museum
- Discover wildlife at Omega Park Animal Sanctuary
- Experience the engineering marvel of Carillon Lock
- Enjoy onboard entertainment and scenic river views

Departing Hull, passengers visit Cumberland's Aviation Museum before cruising to Montebello. An exciting trip to Omega Park Animal Sanctuary follows lunch. The ship then navigates to Carillon Lock for an overnight stay.

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Throughout the day, guests enjoy diverse landscapes, local culture, and onboard entertainment, creating lasting memories of this unique river journey.

Day 3: Cultural Ottawa River Journey: Engineering Marvels and Fur Trade History Await

### **Highlights**

- Witness Carillon Lock's impressive operation
- Sail into the majestic St. Lawrence River
- Discover fur trade history at Lachine Museum
- Explore quaint Ste-Anne-de-Bellevue at leisure

Passengers witness the impressive Carillon Lock in action before sailing to Ste-Anne-de-Bellevue. The cruise continues into the St. Lawrence River, offering stunning views. An afternoon visit to the Lachine Fur Trade Museum provides cultural enrichment. Free time in Ste-Anne-de-Bellevue and onboard entertainment complete this diverse day.

### Day 4: St. Lawrence River Cruise Adventure: Lock Hopping and Lakeside Delights

### **Highlights**

- Sail through Beauharnois Locks' fascinating system
- Bond with fellow travellers during onboard activities
- Witness Eisenhower and Snell Locks in action
- Enjoy a cozy evening at charming Crysler Park Marina

The day begins with an early departure from Lachine towards Morrisburg. Passengers experience the thrill of navigating through Beauharnois Locks. Shipboard activities keep everyone entertained. In the afternoon, guests enjoy tea while passing through Eisenhower and Snell Locks into Lake St. Lawrence. The day concludes at Crysler Park Marina with evening entertainment.

### Day 5: Historical St. Lawrence Waterway Exploration: Locks, Forts, and Island Wonders

### **Highlights**

- Step back in time at Upper Canada Village
- Navigate historic locks and canals
- Explore Fort Wellington's rich history
- End the day in charming Brockville



Travelers journey through time at Upper Canada Village by horse-drawn wagon. The St. Lawrence River Cruise Adventure continues through Iroquois Lock and historic Galop Canal. Fort Wellington reveals Canada's rich past in Prescott. The day ends in beautiful Brockville, the gateway to 1000 Islands, with festive entertainment.

### Day 6: St. Lawrence River Cruise Adventure: 1000 Islands, Millionaires' Row & Historic Gems

Glide through the colourful 1000 Islands, admiring Millionaires' Row. Discover local history in Gananoque's museums. Savor a final lunch while celebrating the journey. Bid farewell in Kingston, cherishing autumn beauty and cultural experiences along the St. Lawrence.

End of St. Lawrence River Cruise Tour.

#### Exclusions

- × Transfers from Ottawa to the Pier in Hull, QC this service is offered as an optional add-on.
- × Port fees.
- × Additional bar purchases.
- \* Onboard gratuities.
- × Souvenirs.
- × Airfare. Offered as a supplement on request.
- × Porterage.
- Travel Insurance is strongly recommended to all travelers. Travel Agents, please note If your client chooses to decline your offer to sell them Travel Insurance, you must secure a signed Liability Waiver, as required by the TICO, the Provincial Travel Regulatory Authorities of Ontario, Canada. DMCi Inc. sells Travel Insurance to residents of Ontario who are Canadian citizens or landed immigrants (Permanent Residence Card Holders) only. Non-Canadians and non-residents of Ontario or international clients must purchase Travel Insurance in their respective province, state, or country of residence.
- × Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- × Any personal expenses.

### **Accommodations Featured**

All above the waterline staterooms, with opening windows to the fresh river air.



## **Deposit & Payment Policy**

- CA\$ 500 per person at the time of reservation.
- Full payment 60 days prior to sailing.
- Booking made within 60 days of sailing full payment required.

## **Change & Cancellation Policy**

- More than 60 days refund will be made in full less CA\$ 125. Of this \$125, clients will receive a future travel credit of CA \$100 per person valid for two years from date of the cancelled cruise. CA \$25 will be retained as an administration fee.
- 60 45 days 75% refund will be applicable
- 45 16 days 50% refund will be applicable
- Less than 21 days forfeit 100% of package cost
- No Show 100% non-refundable.
- Unused Services non-refundable.
- Connecting rail & hotel requirements should be finalized prior to final payment (no later than 60 days prior to departure. Clients are encouraged to avoid making changes beyond this date.
- When confirmed arrangements are altered within 60 days prior to departure changes may be subject to CA\$50 towards administrative fees plus necessary courier charges

# NOTES:

- The Canadian Empress is only equipped with stairs between decks. Persons with mobility issues should inquire with reservations staff about stateroom accessibility and potential accommodations
- HEALTH & SAFETY Masking and physical distancing are no longer required in Ontario and Quebec, but masks and sanitizing stations are available for all passengers on board the Canadian Empress. For the safety of all passengers and crew, you are requested to notify your cruise director if you experience any flu like symptoms.
- MEALTIMES: 0730 0900 Breakfast 1030 Morning bouillon (When applicable) 1200 & 1315 Lunch (at the call of the bell) 1530-1630 Afternoon tea Grand Saloon (When applicable) 1730 & 1915 Dinner (at the call of the bell).
- All staterooms are above the waterline and include daily maid service.
- Limited WIFI services are available throughout the ship, however the quality of connection will vary.
- The provider reserves the right to cancel any cruise.
- If cancellation is due to influence of outside forces such as an act of God or interference by authorities, then a credit of full value will be issued for future travel with the same duration and in the same stateroom. This credit will be available to use for a term of 2 years.



# FAQ

- Is this tour customizable? No.
- Are there fixed dates of departure for this tour? Yes. Please refer to departure schedule.
- What should I bring to wear? Comfort and relaxation are watchwords with river cruising. Men's clothing may include a sport shirt and slacks, but sport coats are optional. Women will find resort wear (sweaters, slacks, skirts, and blouses) most appropriate. Dinner attire is informal, although on the final celebration evening some guests prefer to dress up to smart or dressy casual. Comfortable walking shoes are recommended.

You will want to be cool and comfortable during the day and warm on some cool evenings. An iron and ironing board are available for your use. For activities above decks and touring on shore, sun hats and comfortable walking shoes are good choices. Tailor your needs to the season and the kinds of activities you'll be enjoying on board. Don't forget your cameras and binoculars!

- Can I book St. Lawrence Cruise Lines with confidence? Yes, because we know the river the St. Lawrence River is our home. Our personal care and attention, along with more than 40 years of cruising experience and knowledge will ensure you receive full value for your cruise.
- Why are your river cruises so special? River cruising is all about the experience. Our cruises allow you to
  experience the beauty and history of Canada's rivers. All of our staterooms are outboard (river-facing) and
  our Grand Saloon has expansive windows for spectacular, intimate views of the ever-changing scenery along
  the river.
- What is there to do on a cruise? Our passengers are never without beautiful scenery to watch from our ondeck chaise lounges. Additionally, there are on-board group activities, individual puzzles and games, evening entertainment including a dance, interesting shore excursions, and some of the most magnificent natural scenery in the world. There is also the delight of meeting fellow passengers from many different places around the world. On our ship you are the happy master of how you spend your time. You do what you want to do. It's your vacation and the officers and crew will do everything they can to make it a comfortable, happy and memorable one.
- What is the tone or atmosphere on board? Relaxation and comfort are key to a great river cruise. When it comes to shipboard activities, informality is the watchword for riverboat travel, unlike the sometimes regimented and rigid traditions for ocean voyages.
- Will I get seasick? It is not likely. That is one of the reasons calm water cruising has become so popular. There
  is none of the "heave-ho" of ocean, open-lake or coast-line cruising in our sheltered waters. We make it a
  point to avoid large bodies of open water.
- **Can I board early?** Unfortunately, no. The crew are very busy preparing the ship and cannot accommodate early arrivals. Boarding commences at 4:30 p.m. and extends for one full hour.
- Are passports required? What language is used on board? As the voyage is entirely in Canadian waters, no additional ID is required en route. However, it is now considered advisable to carry Passports or photo ID. Homeland security measures in North America are exercised along the river. English is the standard language on board.
- What about children, pets, and other cruising details? The minimum age for cruising on board is 12 years.
   Pets are not allowed unless it is a certified service animal. After you book your cruise with deposit, you will



receive a confirmation and a Pre-boarding Booklet. Upon final payment you will receive maps and additional information answering many supplementary questions you may have.

- What currency is used on board? The preferred currency and pricing on board is Canadian dollars, but U.S. currency is also accepted. VISA and MasterCard can be used for on-board purchases.
- Will we receive information about the history of the region? During your cruise there is a virtual cornucopia
  of information available about the river and its history and attractions. A splendid souvenir "SHIP'S LOG" will
  give you a precise and thorough account of every stop and every part of the journey. In addition, you will hear
  cruise commentary through the public address system at appropriate locations on your journey. Orientation
  information is abundant and useful. The daily newsletter will keep you right up to date on each day's activities.
- What rules govern smoking aboard ship? In the interest of safety and good health, and as a courtesy to nonsmoking passengers, smoking by passengers is permitted on the upper sundeck only and downwind of other guests and crew
- Do you have a cannabis policy? While cannabis has been legalized in Canada, it is illegal to transport cannabis across borders in or out of the country, and transported is restricted on the St. Lawrence Seaway. Therefore, St. Lawrence Cruise Lines prohibits cannabis products on board.
- Is it mandatory to present Service Vouchers received from DMCi for availing confirmed services during our tour, including hotel accommodations and tours? Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service Voucher provided to you by DMCi or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.
- Do clients need a Credit Card for Hotel Check-Ins? It is mandatory for clients to provide a credit card under their name when checking in at hotels, lodges, and inns. The hotel typically places an authorization hold of \$500 to \$750 on the card for incidental expenses and possible damage. This hold is released within 72 hours after check-out, deducting any incurred charges.
- Do guests need to provide a Photo-ID during Hotel Check-In? Absolutely yes. At the time of check-in, clients are required to present a government-issued photo-ID, such as a passport or driver's license. Please be aware that other forms of government-issued photo-IDs, like a Social Insurance Number card, health card, citizenship card, etc., may not be acceptable.
- What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons? DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, refused admission into the country at the point of entry, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi Inc. is not responsible for any disruptions caused because of weather, traffic, road conditions, etc. All such circumstances should be covered by their Travel Insurance.

**For More Information on this Tour Package, Operating Dates & Tariffs,** Contact our Destination Specialist @



Email: <u>sales@dmci.ca</u> Phone: +1 (416) 425 8001 extn 1 <u>www.dmci.ca</u>





